



QUEENSLAND LOCAL GOVERNMENTS – SUSTAINING COMMUNITIES

Isaac Regional Council's Water and Wastewater Directorate made the bold decision in 2017 to develop and implement an Integrated Management System (IMS) to drive business performance, deliver continual improvement and maximise efficiency.

Within two years, the directorate achieved its vision and attained certification to global standards. This resulted in enhanced long-term sustainability in delivering essential services, enabled the thinking of doing more with the same and maintained the highest safety, quality and environment standards. It has also led to a committed focus to environmental sustainability, a move which has resulted in the adoption of Isaac Regional Council's first Environmental Policy and Guidelines to minimise the impact the delivery of essential services has on the environment.

The Isaac Regional Council Water and Waste Integrated Management system is a contender in the 2020 Queensland Local Government Awards for Excellence as for its contribution to Sustainability.

