



QUEENSLAND LOCAL GOVERNMENT — TEAMWORK FOR COVID RESPONSE

Scenic Rim Regional Council reacted strategically to the COVID-19 pandemic by engaging a Response Co-ordinator, a single point of contact for risk management and record keeping. A full day risk workshop was facilitated mid-March by the COVID-19 Disaster Management Steering Committee (DMSC) who identified 116 risks. The special COVID-19 DMSC along with the Executive Leadership Team met frequently to facilitate timely discussion and resolution of emergent issues at a high level.

The establishment of these governance arrangements enabled the timely development of a range of responses to the latest health advice and the ability to ensure continued delivery of services to the community including:

- Employees working from home and staff redeployment meant that no staff were stood down
- Consultation with the unions enabling timely policy development including greater leave flexibility
- Creation of the Scenic Rim Farm Boxes (as a result of the cancellation of the 2020 Eat Local Week and Winter Harvest Festival)
- Scenic Rim Economic Stimulus Packages to support local businesses
- Live-streaming events, online school holiday activities, story/rhyme time online and livestreaming of cooking demonstrations and arts dinners home delivered
- Flu vaccinations were made available to staff
- Creation of an internal streamlined communications plan
- Development of an electronic approval process
- Innovation and thinking differently about systems and services
- COVID-19 portal on the website

Scenic Rim Regional Council have nominated this 'Teamwork Approach' project into the LGMA Queensland Awards for Excellence Teamwork category.

