



LGMA QLD

AWARDS FOR EXCELLENCE 2016

The LGMA Queensland Awards for Excellence
recognising outstanding achievement in Queensland local government



Local Government Managers Australia Queensland (LGMA Queensland) is the professional body representing the interests of local government officers across the state.

2016 LGMA QUEENSLAND AWARDS FOR EXCELLENCE



LGMA Queensland's mission is to lead, advocate for and support Queensland local government managers: providing relevant and quality professional development opportunities; and actively contributing to the advancement of local government in Queensland.

LGMA Queensland is a membership-based organisation comprised of officers from all technical areas of local government and all areas of the state. Programmes offered by LGMA Queensland are characterised by their practicality and real-life applicability, drawing heavily on the experience of exceptional local government officers from all areas of council actively.

The LGMA Queensland Awards for Excellence are one of the many initiatives developed to support the sector in Queensland.



LOCAL GOVERNMENT MANAGERS AUSTRALIA QUEENSLAND INC.

LEADING PROFESSIONALS IN LOCAL GOVERNMENT



PRESIDENT'S MESSAGE



Welcome to the 2016 Local Government Managers Australia Queensland Awards for Excellence publication, the sixth year celebrating the achievements of local government in our State.

LGMA Queensland has a vision for a professional and highly-skilled local government sector.

In seeking to make this vision a reality, LGMA Queensland's mission is to enhance the professionalism of local government and to strive for excellence in leadership and management. The Awards for Excellence Gala Dinner itself is a special part of the local government calendar, giving us all an opportunity to gather and reflect on the innovative, creative and outstanding work that councils continue to do for and in our communities year after year.

One of the real thrills of being President of our association is the opportunity to observe more closely the machinations of staging events like the Excellence Awards. It is wonderful to see the good work of our sector highlighted in this way, recognised by so many and promoted so professionally by our LGMA Queensland staff. It is truly becoming the 'night of nights' for local government in Queensland and is anxiously anticipated each year by those that nominate the work of themselves and their peers.

The inevitable disruption of the recent local government elections kept attendance numbers a little lower than last year, but over 200 still gathered in their finery at the new venue, Shangri La Gardens. The Gala Dinner was hosted by MC Kay McGrath and we were joined by Assistant Minister for Local Government, Jennifer Howard MP, the Director-General of the Department of Infrastructure, Local Government and Planning, Frankie Carroll, Mayors, Councillors and our wonderful corporate partners. Of course, we also recognise the significant contribution of the Awards Judges, John Brady, Alison Bray and Lyle Harman.

Once again, this year's Awards were offered in a number of categories: Excellence in Teamwork, Excellence in Sustainability, Excellence in Innovation, Excellence in Community Shaping, Excellence in Collaboration and crowd favourite, the 'Above & Beyond' Award. The Awards attracted a record number of entries this year from councils both large and small, from the gulf to the dusty west and the central coast to Brisbane. It is wonderful to see people recognising that excellence comes in many forms, often commensurate with the resources available to solve problems.

On behalf of LGMA Queensland members, I congratulate all nominees and, in particular, the category winners whose achievements are celebrated in this commemorative booklet.

A special mention must go to Lockyer Valley Regional Council who were successful in winning the Excellence in Teamwork category with their 'The Sydney Royal Easter Show Team' entry. Upon accepting the award on behalf of staff, CEO Ian Flint paid a fitting tribute to the late Lockyer Valley Mayor, Steve Jones, who passed away unexpectedly just prior to the recent election. The thoughts of all present at the Gala Dinner turned to Mr Jones' family and friends and to the people of the Lockyer Valley mourning the loss of their popular Mayor.

Once again, the most vocal reception came for the Management Challenge teams who were fighting for the right to represent Queensland in the upcoming Australasian finals in Melbourne in June. This year we congratulate Sunshine Coast Council who beat a hot field from across the State to be crowned Queensland winners for 2016. We trust that all of this year's competitors learnt a good deal about themselves, their team mates and local government during the challenge process and that it has made them each better officers upon their return to their councils. If that happens, everyone is a winner from this initiative.

Pressure continues to be applied to the local government sector as voters send strong messages to elected politicians that they expect as good or better services, but are not willing to accept ever-increasing taxes and charges for the privilege. The mantra of 'doing more with less' is simply part of everyday business now and the exceptional things that are being done in councils need to be recognised at a time when government intervention into local government business is common place. Once again, the Excellence Awards show that Queensland councils are punching well above their weight and that they can be rightly proud of the success and achievement in building our Queensland communities.

I trust that you enjoy this publication commemorating the 2016 LGMA Queensland Awards for Excellence and hope that it will encourage you to consider submitting a nomination for next year's categories.

**CALE DENDLE
PRESIDENT**

EXCELLENCE IN TEAMWORK

Lockyer Valley Regional Council's Sydney Royal Easter Show Team clearly demonstrates that exceptional teamwork can take a project from good to great. Judges were impressed by the logistical coordination, cooperation between teams and committed leadership which was shown by Lockyer Valley Regional Council in conceptualising, developing and delivering an enticing and innovative trade stall at the Royal Easter Show in Sydney along with a significant media launch from Sydney's iconic Martin Place.

The Excellence in Teamwork Award celebrates a team that demonstrates an aspirational model which meets the needs of the organisation and provides positive outcomes for the community in both the short and the long term. Lockyer Valley Regional Council's team achieved significant outcomes for the community while bringing together a diverse team of people to contribute to the success.

The project sought to actively promote the Lockyer Valley as a 'foodie' destination to potential and existing travellers from the New South Wales market, cementing the Lockyer Valley region's reputation as Australia's salad bowl. It also sought to increase awareness of the substantial quality winter vegetables offered in the region by taking 'the region to the people and engaging directly with them' in a memorable way.

A number of different units from Lockyer Valley Regional Council worked collaboratively on the logistics of the operation whilst partnering with local businesses to supply produce and prizes for the event. The event included a media launch and pop-up restaurant in Martin Place followed by a 14 day display at the renowned Sydney Royal Easter Show. The promotion included the historic T20 Fergie tractor, a restored fruiterer's truck and a hay bale restaurant featuring fresh Lockyer Valley produce designed and cooked by celebrity chef and television presenter, Alastair McLeod. A highlight for the team included feature segments on Channel 7's flagship breakfast programme, Sunrise, as well as on 2GB with Alan Jones. The successful media launch set the scene, with the Lockyer Valley Regional Council awarded the Home Garden and Lifestyle Pavilion Silver Award from the RNA of NSW. The Royal Easter Show boasts close to one million attendees each year and additional media coverage included: ABC's Australia All Over with Macca, local coverage with the Gatton Star, WIN Television and Channel Seven Toowoomba.

This successful marketing initiative has benefited the local community and provided increased tourism to the region which, in turn, creates sustained economic prosperity and increased job opportunities. The Sydney

Royal Easter Show Team generated more than \$1 million worth of free media coverage, experienced a 110% increase in website traffic, distributed more than 3,000 tourism guides, received more than 1,800 competition entries and promoted their great local produce.

Judges also recognised as finalists in this category, Central Highlands Regional Council's Australia Japan Friendship Park and Toowoomba Regional Council's Corporate Processes and Systems Program.

The Australia Japan Friendship Park was developed and constructed by Central Highlands Regional Council in its Japanese Sister City, Ichinoseki. This \$400,000 Australian themed all-abilities playground symbolises the significant bond between the two regions. The six month project overcame language barriers and cultural differences to enable staff from both councils to communicate and collaborate to bring the innovative and accessible playground to life.

The Corporate Processes and Systems Program was undertaken by Toowoomba Regional Council to enhance the provision of high levels of service to the community. The implementation of a coordinated software system has enabled human resources, payroll, finance, procurement, assets and works management to use the same, consistent process at the highest level whilst continuing to move forward to seek new improvement opportunities with a host of planned activities.

Thank you to AON for sponsoring the Teamwork Award. David Cushway, AON's State Head of Local Government, presented the Award to the Sydney East Show Team. Congratulations Lockyer Valley Regional Council, Central Highlands Regional Council and Toowoomba Regional Council.

CONGRATULATIONS LOCKYER VALLEY REGIONAL COUNCIL



TEAMWORK WINNERS
JASON CUBIT AND IAN FLINT (LOCKYER VALLEY REGIONAL COUNCIL) AND DAVID CUSHWAY (AON) WITH CALE DENDLE

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EXCELLENCE IN SUSTAINABILITY

This year's winning entry for the Award for Excellence in Sustainability is Tablelands Regional Council for their Employee Wellbeing Program. Recognising that employees are the most valuable asset of the organisation, the goal of this project was a simple one: a happy, healthy and therefore sustainable workplace.

To be considered for the Sustainability Award, nominees must demonstrate long-term solutions that have contributed to the sustainability of the council, an area or a project. The nomination must also demonstrate responsiveness to community, workplace or industry needs.

Tablelands Regional Council has certainly done this and has made significant inroads into creating a sustainable workplace culture and daily practice by embedding corporate strategies and policies which promote the health and wellbeing of employees. Like many councils, Tablelands Regional Council faces the challenge of an ageing workforce with approximately 30% of employees due to retire in the next decade, making this a critical issue for council. In addition, Tablelands Regional Council employees were suffering from generally low levels of individual resilience as a result of the cumulative effect of high impact organisational changes and community disasters. The Employee Wellbeing Program offers tools to look after the health of an ageing workforce and improve general longevity in the workplace, enabling council the opportunity to retain critical corporate knowledge and develop internal capability by capturing the skills of these retiring workers.

The programme is flexible and responsive and commenced with the offer of monthly health checks for employees, opportunities to access lifestyle and wellbeing related resources and information and workshops conducted by medical professionals. These were facilitated by the strategic external partnerships developed with James Cook University Medical School and Queensland Health, enabling expert staff to offer advice on subjects such as stress, work and life balance, suicide prevention and 'Are you OK?'. The project was further supported by a \$10,000 grant from Workplace Health and Safety Queensland under the 'Healthier Happier Workplaces Funding Program'.

The results have been clear with a range of positive changes identified through the employee wellbeing survey including; quitting smoking, weight loss, reduced alcohol consumption, increased fruit and vegetable intake, increased physical exercise and healthier diets. Furthermore, through the introduction of change management and building resilience workshops, supervisors in council

have increased their knowledge of mental health and emotional intelligence, increasing the capacity of council to manage and mitigate potential challenges in the future.

Tablelands Regional Council has committed to continuing the programme using existing resources, innovative and creative ideas from employees on low-cost delivery options and an ongoing feedback loop with staff to build on the progress and improvement in employees' lives reported so far.

The Employee Wellbeing Program at Tablelands Regional Council allows them to be a leader in local government for employee wellbeing initiatives, which will have improved health outcomes for the broader community.

Recognised as a finalist in this category is Brisbane City Council. The Active School Travel programme encourages parents and children to drive less and walk, cycle, carpool or catch public transport more. The programme enhances sustainability in areas including environmental, health, financial and community. Brisbane City Council's Active School Travel programme is a three-year travel behaviour change initiative designed to help schools reduce traffic congestion; make streets safer; improve health and wellbeing of students and parents; improve the quality of their local environment; build students' road safety skills; and create closer communities. During 2015, more than 24,600 students from 45 schools participated in the programme with positive results.

Thank you to Ergon Energy for sponsoring the Sustainability Award. Roslyn Baker, Acting Chief Executive Officer, presented the Award to Tablelands Regional Council for their Employee Wellbeing Program.

Congratulations to Tablelands Regional Council and Brisbane City Council.

CONGRATULATIONS TABLELANDS REGIONAL COUNCIL



SUSTAINABILITY WINNERS
MARISA PEARCE (TABLELANDS REGIONAL COUNCIL),
ROSLYN BAKER (ERGON ENERGY) WITH CALE DENDLE

Rewarding excellence in sustainability



At Ergon, we're committed to working together with local councils and communities to create a bright future for regional Queensland. That's why we provide grants through our Community Fund to help not-for-profit organisations turn their short-term projects into long-term community benefits.

We believe in empowering change at the local level and are proud to sponsor the LGMA Queensland Award for Excellence in Sustainability.

Find out how to involve your community at ergon.com.au/communityfund



EXCELLENCE IN INNOVATION

Recognising that Queensland councils are increasingly required to develop innovative approaches to the challenges facing communities, the Award for Excellence in Innovation has been an important part of the awards programme. Nominees must showcase an innovative solution to a problem or issue, resulting in long-term sustainable outcomes. It is clear that innovation comes in many packages and, over the years of the awards, winners and finalists in this category have included social programmes, disaster responses, engagement and information approaches and technological innovations.

In 2016, the winning nomination is Townsville City Council for the Sensor-Q Project, an innovative, low-cost, remote water quality monitoring system. What is ground-breaking about this initiative is that it facilitates real-time monitoring of water quality and usage, giving council the tools to act quickly to prevent potential contaminations.

The project brought together leading technologies and expertise from industry, academia and local government with partners on this project including James Cook University, Taggle Systems Pty Limited and CoastalCOMS. These parties collaborated in the development of a low-cost technological tool for the monitoring, analysis, visualisation and management of water quality in urban creeks and streams and the monitoring of water usage to achieve sustainable management of water resources.

The resulting Sensor-Q is a unique and transferable water monitoring system which has not only enhanced financial sustainability by drastically reducing the costs of data collection and analytics, but has improved environmental and social sustainability as well.

A successful application for a Queensland Government Accelerate Grant enabled the partnership to create an innovative solution for a long-established issue utilising a low-power, wide-area radio network combined with individual sensor platforms made up of a buoy with integrated solar panels, a sensor array, battery pack and radio transmitter. Through identification of trends and the visualisation of near real-time water quality parameters, preventative management action can be taken to prevent environmental issues, such as fish kills, from occurring in the system. Additionally, the Sensor-Q Project can aid in the efforts to improve stormwater runoff, manage stormwater treatment devices and monitor natural waterways. This tool has clear application across other local government areas.

Two other finalists are recognised by the Judges in the Innovation category: Brisbane City Council's

disABILITY ACTION@WORK programme and City of Gold Coast for their Surf Management Plan.

The disABILITY ACTION@WORK project developed by Brisbane City Council provides an innovative approach to breaking down existing barriers to enable people with a disability to work with managers, team leaders and work groups who are more responsive and aware of their needs. This not only improves the quality of work life for people with disabilities and their managers but also improves confidence in the organisation by ensuring longevity of the benefits enjoyed through pro-active intervention. The key innovation of the project is that it is participant, rather than organisation centric.

Formation and adaption of a Surf Management Plan (SMP) is a first for any council in Australia. The Gold Coast's SMP represents the first time anywhere in the world that a local government has formally recognised the importance of surf breaks to the local community while reinforcing the critical nature of maintaining surf amenity with solid science, community input and effective management strategies. The innovative approach ensures that the Gold Coast's surf amenity is protected and enhanced for generations to come.

Thank you to Telstra for sponsoring the Innovation Award. Duncan Armstrong OAM, Business Development Manager – Local Government, presented the Award to Townsville City Council representatives. Congratulations to Townsville City Council, Brisbane City Council and City of Gold Coast for embracing innovation.

CONGRATULATIONS TOWNSVILLE CITY COUNCIL



INNOVATION WINNERS CHARLES BLAKE, DYLAN FURNELL, SIMON IGLOI (TOWNSVILLE CITY COUNCIL), DUNCAN ARMSTRONG (TELSTRA) WITH CALE DENDLE



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EXCELLENCE IN COMMUNITY SHAPING

The Excellence in Community Shaping Award recognises a project that has educated or engaged the local community in a way that changes long-term perceptions and understanding. This is the first year the category has been offered as a means of acknowledging the work being done by local governments to proactively create community interest in the work of council and to shape community attitudes, practice and behaviour.

Maranoa Regional Council receives the 2016 Excellence in Community Shaping Award for their Be Healthy and Safe Maranoa initiative. This project has shaped attitudes in the community in the areas of health and wellbeing. Be Healthy and Safe Maranoa changed their community's practices and behaviours relating to nutrition, physical activity and community safety. Following a funded and successful Healthy Communities Initiative (2010-2014), Maranoa Regional Council committed to building on the progress made under the sole management and funding of council. Its success has been in effectively integrating a coordinated approach to the delivery of primary health activities within the region.

Employing a qualified nutritionist/dietician as the project coordinator was key to successfully building strong local partnerships between government, private and public sector partners to deliver a range of programmes, policies, procedures, needs analysis tools and activities. Highlights included: nutrition education sessions (for all life stages), cooking workshops, a healthy catering course (TAFE), community gardens, walking trails, outdoor exercise equipment, television health promotion and Queensland Health's suite of healthy lifestyle programmes. The programme continues to thrive by building on the existing brand and model to include safety from July 2015.

Also recognised in this category were finalists Logan City Council and Tablelands Regional Council.

Logan City Council's nomination, Black Diggers of Logan, demonstrates their commitment to the betterment of the entire city through reconciliation initiatives. Black Diggers of Logan is a series of three documentaries exploring the stories of four Aboriginal and Torres Strait Islander soldiers of the First World War as told by their Logan-based descendants. By telling their stories, Logan City Council sought to build and shape community pride and create a strong legacy for the future. Developed in partnership with the local Aboriginal and Torres Strait Islander community, the documentaries honour and recognise the significant contribution of four indigenous servicemen during the First World War. The project was initiated by the council's commitment to building inclusive

communities and the Aboriginal and Torres Strait Islander community's need to collect, recognise and share their cultural heritage before these stories were lost or forgotten.

Vulnerability to natural disasters that stretch the resources of Emergency Services, council and other responding agencies, led the Tablelands Regional Council to develop and implement a Community Resilience and Skills Capability training programme. More than 1,500 local residents have been trained in first aid, psychological first aid, chainsaw operations, radio communications, food hygiene, business continuity and leadership during crises. The programme has been tested and proven. In June 2015, 100 community members responded to the Ravenshoe café explosion that injured 24 people and resulted in two fatalities. The volunteers were the first responders to the incident, providing significant support to emergency service workers and the injured.

Thank you to Local Buy for sponsoring the Community Shaping Award. Deb Colledge, Executive Client Manager presented the Award to Maranoa Regional Council representatives. Congratulations Maranoa Regional Council, Logan City Council and Tablelands Regional Council.

CONGRATULATIONS MARANOA REGIONAL COUNCIL



COMMUNITY SHAPING WINNERS JULIE NEIL AND ANNALIESE ST GEORGE (MARANOA REGIONAL COUNCIL), DEB COLLEDGE (LOCAL BUY) WITH CALE DENDLE

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EXCELLENCE IN COLLABORATION

The Excellence in Collaboration Award celebrates those councils who demonstrate genuine and effective collaboration with partners, resulting in better outcomes for their council and their community.

This year's winner is Toowoomba Regional Council for their Outer Circulating Road, Victoria Street Extension initiative.

Originally a project to streamline traffic flow, the Outer Circulating Road Extension morphed into a much more significant activity, leading to the transformation and regeneration of neglected parts of Toowoomba's CBD. A highly collaborative project, the OCR involved GHD Pty Ltd, the Department of Transport and Main Roads, Queensland Rail, Ergon Energy, Probuild Civil, Highland Infrastructure Group and, of course, considerable community engagement.

Creating a new era of traffic efficiency for the inner city, the Outer Circulating Road (OCR) project involved a doubling of the capacity of the Russell Street structure over West Creek, upgraded East and West Creek channels and a new three-span bridge over Gowrie Creek, allowing these creek channels the capacity to contain a nominal 100 year flood event. The four-lane Victoria Street extension was the final link in allowing motorists to drive around the central business district without having to use the busy Ruthven and Margaret Streets intersection.

The OCR project has improved traffic efficiency as well as public safety, visual amenity and enhanced heritage characteristics. It will continue to provide social and economic benefits for the community into the future whilst revitalising the northern CBD area.

The Judges also recognised as finalists in the Excellence in Collaboration category: Noosa Council's Noosa Design Principles; and Southern Downs Regional

Council's Cross Border Strategic Alliance.

Noosa Council's Noosa Design Principles articulate how Noosa has been shaped into a distinctive style through architecture, the streetscape and the open space (trees and more trees). Providing a planning scheme that outlines zoning, building heights and landscaping requirements, council has collaborated with local developers, designers, architects, planners and an engaged community to deliver long term tangible outcomes and a common vision.

The Cross Border Strategic Alliance clearly demonstrates collaboration with the Tenterfield Shire Council on roads maintenance, waste management, information sharing and cross border resourcing allowing Southern Downs Regional Council to improve local government, inter-agency cooperation and efficiencies. Future issues to be addressed collaboratively through the arrangement include policing, emergency and ambulance services, emergency services websites, development of 'disaster' phone apps, tourism, employment and TAFE.

Thank you to the Department of Infrastructure, Local Government and Planning for sponsoring the Collaboration Award. Jennifer Howard MP, Assistant Minister for Local Government, presented the Award to Toowoomba Regional Council staff.

Congratulations to Toowoomba Regional Council, Noosa Council and Southern Downs Regional Council for Excellence in Collaboration.

**CONGRATULATIONS
TOOWOOMBA REGIONAL COUNCIL**

COLLABORATION WINNERS
BRIAN PIDGEON (CEO
TOOWOOMBA REGIONAL
COUNCIL),
ANGELA FRY (TOOWOOMBA
REGIONAL COUNCIL),
JENNIFER HOWARD MP
(ASSISTANT MINISTER FOR
LOCAL GOVERNMENT),
MICHAEL BRADY (TOOWOOMBA
REGIONAL COUNCIL) WITH
CALE DENDLE



Queensland's State Infrastructure Plan— a new direction for Queensland

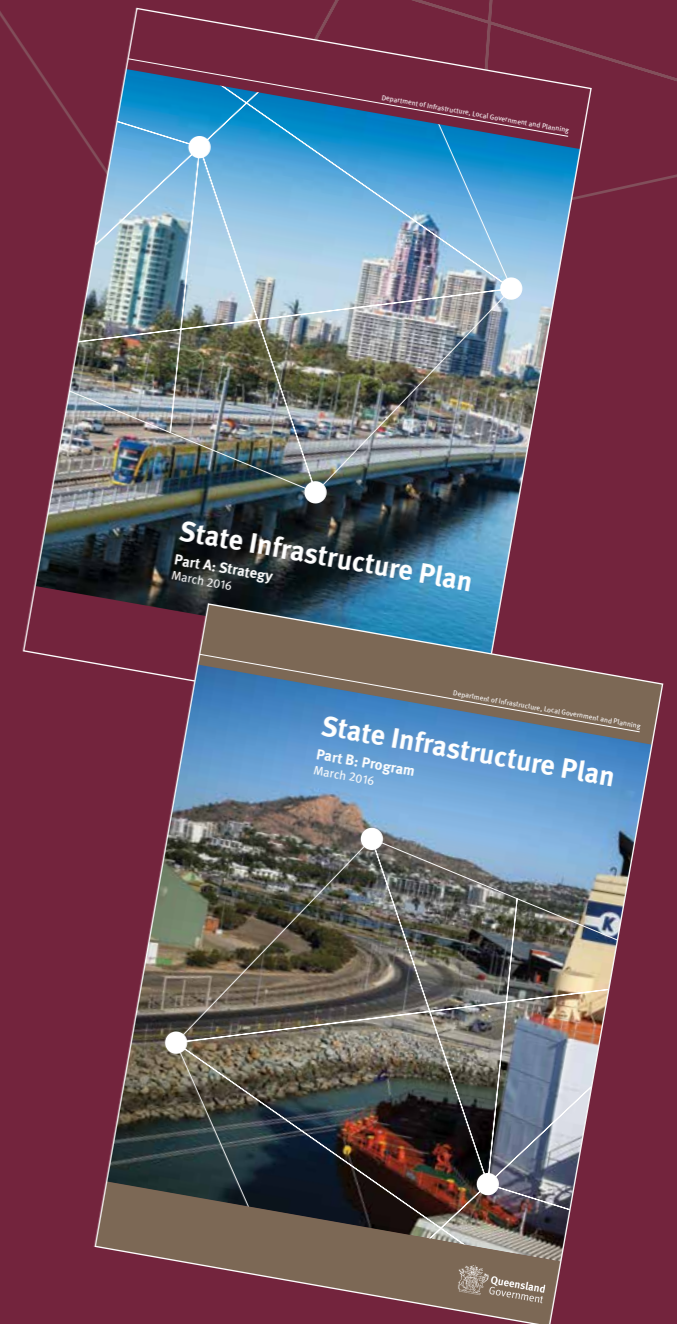
Queensland now has a clear program of infrastructure works and investment with the release of the state's blueprint to plan, prioritise and deliver projects.

The State Infrastructure Plan, launched in March 2016, delivers a new way of planning for infrastructure that is cost-effective, encourages innovation, feeds a growing economy and promotes community wellbeing.

Designed to benefit all Queenslanders, the plan takes a long-term view of infrastructure planning by identifying the key challenges facing Queensland over the coming decades.

Now is the time for the public and private sectors to join together to address these challenges in innovative and exciting ways.

Download your copy of the State Infrastructure Plan from the Department of Infrastructure, Local Government and Planning at www.dilgp.qld.gov.au and join the journey.



www.dilgp.qld.gov.au

ABOVE AND BEYOND AWARD

The Above and Beyond Award recognises an individual in local government who has gone 'above and beyond' their stated duties to provide exemplary service to their council or community. The Above and Beyond Award category is the only Award for Excellence which recognises an individual. The Award's universal appeal and inclusive selection criteria has given councils the opportunity to recognise the achievements of staff who might otherwise go unnoticed.

This year, Lincoln Bertoli from Livingstone Shire Council was the Above and Beyond Award recipient.

Prompted by his concern for the wellbeing of his cyclone-ravaged community, Lincoln wrote an inspirational children's book, *The Day Marcia Came to Town*, which tells the story of Cyclone Marcia through the eyes of eight year old Lachlan and his grandfather. The book tells of the destruction, aftermath and combined recovery efforts following the devastating event. This creative author utilised poetic verse to reference well-known areas across the Livingstone Shire, including major centres of Yeppoon, Emu Park and Byfield, which were among the hardest hit. Lincoln enlisted the talents of local artist Jet James (who himself was displaced by ravaging Marcia) to illustrate the book, before embarking on a series of school visits where every junior primary school student was gifted a free copy of *The Day Marcia Came to Town* to commemorate the 12 month anniversary.

Lincoln went above and beyond to research the hardest hit localities in his own time. Additionally, he obtained financial support from the state government which went towards printing costs. Lincoln visited all 13 primary schools across Livingstone Shire to read, present and discuss *The Day Marcia Came to Town*.

Due to increased demand, the book is now sold at a number of retail outlets across central Queensland including council customer service centres, visitor information kiosks, art galleries, coffee shops, cafes and eateries. Lincoln has organised and set up an additional council cost centre, to ensure any profits made from the book will be spent on his next council book project. Most recently, he has donated 75 copies to the Capricorn School of Distance Education, as well as a further local fundraiser, with all

the money raised going to victims of cyclone ravaged Fiji. This unique project aimed to provide adults and children alike with a meaningful keepsake and memento reflecting a very trying time and the ongoing recovery efforts. By showing initiative, Lincoln Bertoli united the community with the closing lines of the book summing it up perfectly:

"But we all worked together and helped our neighbours out, 'cause that's what a community is really all about. To lend a friend a helping hand when you can see they're down, But we won't forget that day Marcia came to town!"

The book has become a symbol of community spirit and resilience; a memento of the region's natural disaster and a keepsake that will be treasured for years to come.

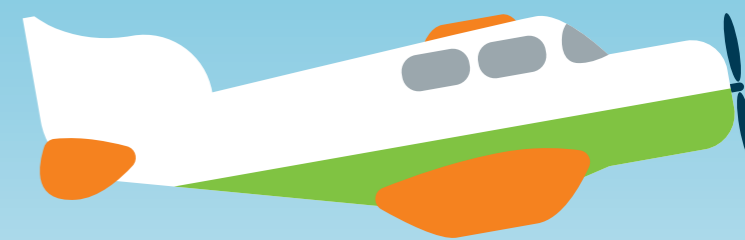
Thank you to LGIASuper for sponsoring the Above and Beyond Award. Ben Moles, Senior Relationship Manager from LGIASuper, presented the Award to a well-deserving Lincoln Bertoli.

CONGRATULATIONS
LINCOLN BERTOLI FROM
LIVINGSTONE SHIRE COUNCIL



ABOVE AND BEYOND WINNER
LINCOLN BERTOLI (LIVINGSTONE SHIRE COUNCIL),
BEN MOLES (LGIA SUPER) WITH CALE DENDLE

Above and beyond



LGIASuper is again proud to support an awards program that celebrates the achievements of our members through their contributions to local government and the communities they live and work in.

Like super, local government operates in an ever-changing environment that relies on leadership, initiative, innovative solutions and flexibility to succeed.

Sponsoring the Above and Beyond Award category gives us an opportunity to recognise an individual who has gone beyond the call of duty in their role to improve their council or community.



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2016 AUSTRALASIAN MANAGEMENT CHALLENGE – QUEENSLAND



The announcement of the Queensland Australasian Management Challenge winner takes place at the Awards for Excellence Gala Dinner. A highly contested annual event, the Management Challenge pits council against council, carrying out a variety of tasks under strict deadlines in order to demonstrate teamwork, productivity and creativity. The challenge builds an understanding of issues facing local government, develops skills (specifically teamwork, communication and project management) and breaks down silos across council by expanding understanding across teams.

The 2016 Queensland Australasian Management Challenge was held at Mt Cotton Training Centre in Brisbane across three days and featured challenges including:

- Designing and developing a community engagement plan
- The Great Debate – “Council meetings should be broadcast online”
- Constructive coaching
- Inducting new elected members

Each team was supervised by observers whose role is to record key aspects of their performance. They are also guided by mentors who play an important role in both the preparation of teams and in the post-event debriefing which is so critical in capturing and reflecting on the learnings from the event.

Representative teams from across the state were present at the Awards to hear the announcement of the Queensland winner of the 2016 Australasian Management Challenge. This year’s winner was Sunshine Coast Council’s, Not So Secret Agents. Proud team members accepted the award from Peter Crockett, Management Challenge Facilitator. The Sunshine Coast team will now go on to compete against interstate and New Zealand counterparts at the finals in Melbourne on 23 and 24 June 2016.

The 2016 runners up were Brisbane City Council’s Connect 6 in second place and the Townsville Drought Breakers in third place.

Congratulations to Sunshine Coast Council, Brisbane City Council and Townsville City Council and of course - all of the 2016 Management Challenge Teams.

We wish the Not So Secret Agents every success for the Australasian finals.

Thank you to Jardine Lloyd Thompson who sponsor the Australasian Management Challenge and welcome the teams on Challenge day. Frances Gilbert was present to congratulate the Sunshine Coast Council team on their state win.

CONGRATULATIONS SUNSHINE COAST REGIONAL COUNCIL



PROUD CHALLENGE WINNERS, *NOT SO SECRET AGENTS* FROM SUNSHINE COAST COUNCIL YASMIN BEAVIS, JANE COWAN, FRAN GILBERT (JLTA), TIM MCGEE AND BRONWYN FORSTER



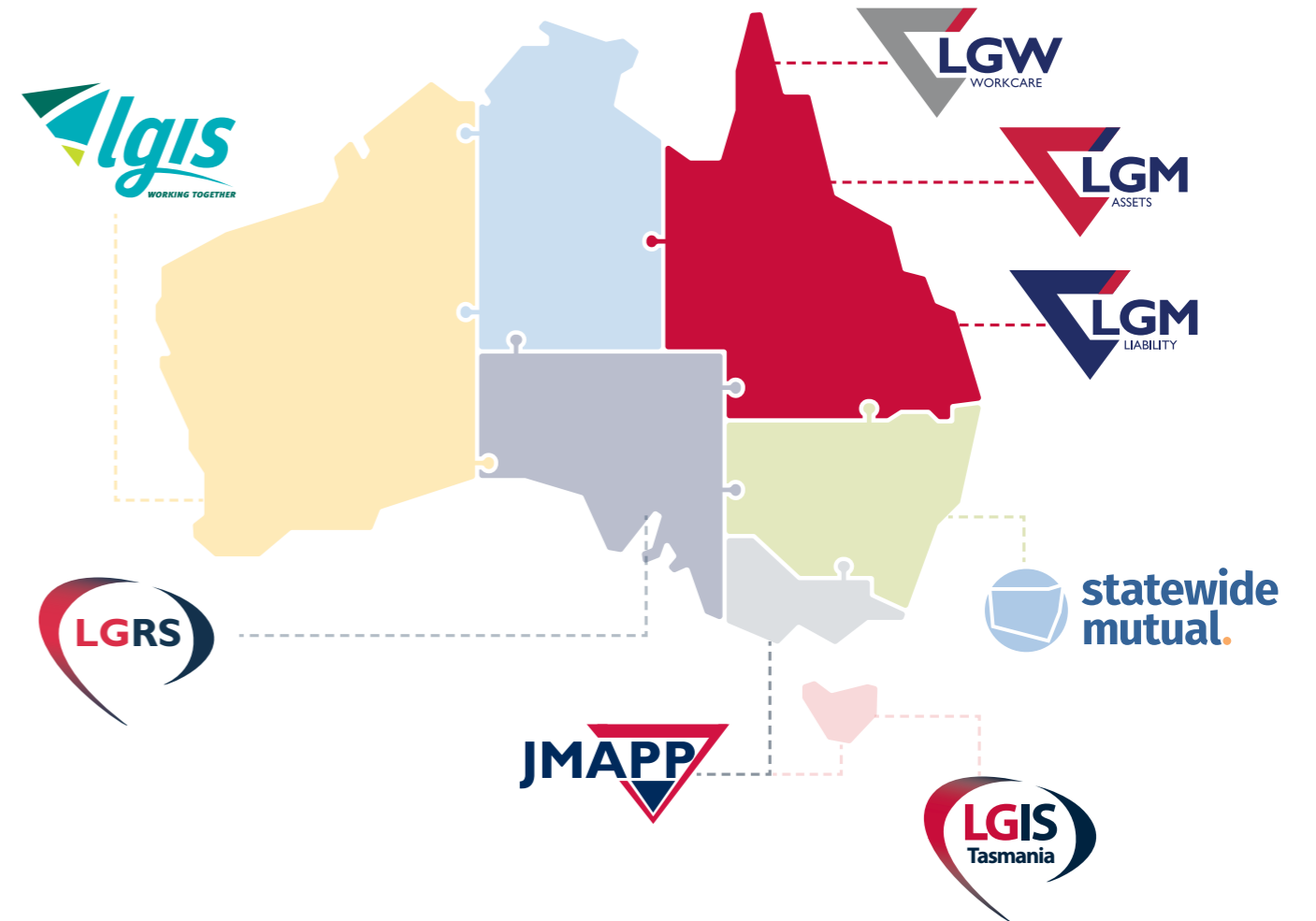
BRISBANE CITY COUNCIL’S TEAM, *CONNECT 6*, DANIEL GALLAGHER, MATTHEW WARDLAW, RORY CLELLAND, SARAH LEACH, FRAN GILBERT (JLTA), KELLY JAMES, DAVID EMBER AND ELISA SWIFT



TOWNSVILLE’S CITY COUNCIL’S TEAM, *DROUGHT BREAKERS*, REBECCA PEARDON, BREE HARRIS, CHARLES BLAKE, FRAN GILBERT (JLTA), MARK WROBEL AND ELIZABETH ANDERSON

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