

# BREAKING THE MOULD

Transitioning to the  
next generation of leaders



## DELEGATES PROGRAMME



LOCAL GOVERNMENT  
MANAGERS AUSTRALIA  
QUEENSLAND INC.

LEADING PROFESSIONALS IN LOCAL GOVERNMENT

LGMA QUEENSLAND  
ANNUAL CONFERENCE 2022

GLADSTONE | 6-8 SEPTEMBER 2022



# BREAKING THE MOULD

## PRESIDENT'S MESSAGE

### **Welcome to the 2022 LGMA Queensland Annual Conference, *Transitioning to the next generation of leaders!***

For Queensland local governments, change is occurring across all components of our already complex businesses. Disruptive technologies, trends and social demands all contribute to an unexpected future which is vastly different to what we may have previously envisaged.

As we come together in 2022, we reflect on the lessons from the past and look to the next generation of leaders who will be breaking the mould and embracing the future. We come together to share stories and successes, to share the collegiate support that Queensland local government is renowned for and, most importantly, we come together to celebrate the achievement of leading our communities with continued care, competence and passion.

This conference is LGMA Queensland's flagship event – an essential component of the Queensland local government calendar. In keeping with tradition, there are many opportunities for delegates to network, meet our valued corporate partners and explore the Gladstone region and its many attractions. Gladstone holds a special place for me as almost 10 years ago, I helped commence the Gladstone Healthy Harbours Partnership - a continuing example of how collaboration between community, industry, government and independent science can work together for a better outcome for all.

The 2022 social programme commences with the President's Welcome Reception on Tuesday afternoon, the ever popular, yet competitive, Beach versus Bush activity (great fun for participants and spectators alike) on Wednesday afternoon and, to close proceedings on Thursday, the Gala Dinner. We will ensure you have a chance to broaden your networks, share your experiences and views and consider what you will take back to share with your council and teams.

I would like to take this opportunity to thank you for your continued support. I would also like to show my sincere appreciation for our corporate partners and suppliers whose significant contributions greatly assist us in delivering a conference that showcases and celebrates Queensland councils and their communities.



Have a great couple of days and I look forward to catching up with you!



Andrew Chesterman  
LGMA Queensland President



## TUESDAY 6 SEPTEMBER 2022

3.30pm - 4.30pm	Delegate Registration	 Part of Energy Queensland
4.30pm - 6.30pm	President's Welcome Reception	

## WEDNESDAY 7 SEPTEMBER 2022

8.00am - 8.30am	Coffee on Arrival	   right by your side
8.45am - 9.00am	Welcome	
9.00am - 10.00am	<b>Answering the call to leadership: When meaning and purpose matter</b> Marvin Oka	
10.00am - 10.30am	Morning Tea	
10.30am - 12.15pm	<b>Local Government: Employer of choice 2030</b> Mark Puncher	
12.15pm - 1.00pm	Lunch - proudly supported by Peak Services	
1.00pm - 1.45pm	<b>Perceptions of local government</b> Angela Szczepanski and Gerard Timbs	
1.45pm - 3.00pm	<b>Perceptions versus reality: A CEO viewpoint</b> Emma Thomas, Troy Fraser and Tim Baker	
3.00pm - 3.30pm	<b>Annual General Meeting</b>	
4.00pm - 5.30pm	<b>Beach versus Bush Challenge</b> After 5.30pm - at Leisure	  

# BREAKING THE MOULD

Transitioning to the next generation of leaders

## THURSDAY 8 SEPTEMBER 2022

8.45am - 9.00am	<b>Launch: Governance Advisory Service</b> Peta Irvine, CEO, LGMA Queensland	
9.00am - 10.00am	<b>Designing smarter communities as self-organising, capital-creating ecosystems</b> Professor Kevin Desouza	
10.00am - 10.30am	Morning Tea	
<b>Concurrent Sessions - 10.30am - 11.15am</b>		
10.30am - 11.15am	<b>Lessons from COVID</b> Gary Stevenson	
10.30am - 11.15am	<b>Leading a successful multi-generational workforce</b> Cecil Barnard	
10.30am - 11.15am	<b>Demographic and economic disruption</b> Rob Hall	
11.15am - 12.15pm	<b>The local government workforce - A panel discussion</b> Alison Smith, Julie Barr and Daniel Fletcher	
12.15pm - 1.00pm	Lunch - Proudly supported by Peak Services	
1.00pm - 1.45pm	<b>The future of work - Implications for local government and regional renewal</b> Professor Santina Bertone	
1.45pm - 2.45pm	<b>It's all about your perspective</b> Paul Hockey	
2.45pm - 3.00pm	<b>Closing Remarks</b>	
6.30pm - 10.30pm	<b>Mexican Fiesta Gala Dinner</b> Announcement of the: 2022 Manager of the Year Award	
		  



# PROGRAMME DETAILS

WEDNESDAY 7 SEPTEMBER 2022

8:45am - Welcome

## Keynote Presentation

9.00am - Answering the Call to Leadership:  
When Meaning and Purpose Matters



MARVIN OKA

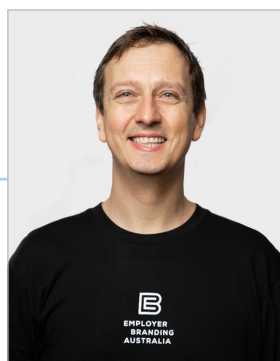
The latest census report highlights millennials are now surpassing baby boomers in numbers as the prevailing generation in our society. With that change in demographics comes significant changes in economic, social, political and workplace dynamics. Talented individuals in the workforce today are less tolerant of conventional job roles and want to experience a greater sense of meaning and purpose in their work.

Attracting new future leaders in local government requires more than a well-crafted advertisement and sales pitch. It requires the provision of real opportunities for someone to make a real difference in ways that personally matter to them. In this thought-provoking presentation, internationally renowned Neuro-Behavioural Modeller, Marvin Oka, explains why true, authentic leadership is more of a personal calling than a title or position. It is a call to living authentically and purposefully, and it requires continual self-reflection and self-development as a leader.

Marvin Oka is recognised as a world leader and authority in the field of Neuro-Behavioural Modelling and behavioural change technologies. He is an international consultant and speaker with corporate and government clients throughout Australia, New Zealand, Southeast Asia, North America, Europe and the Middle East. Marvin is a certified Master Behavioural Modeller and has developed numerous ground-breaking behavioural change methodologies including Generative Learning, Wellness Languageing, Generative Inner Work Coaching, mBraining/ mBIT (multiple brain integration techniques - in collaboration with Grant Soosalu), along with several corporate and business methodologies for strategy development, leadership development, culture shaping, buyer-centric/value-centric selling, and customer-centric product/service design.

10.00am - Morning Tea

10.30am - Local government: Employer of choice 2030



MARK PUNCHER

What is the local government 'brand'? What do we offer across the sector as an employer, beyond what we offer as an individual council? Can we do more to secure a positive 'employer brand' which will be necessary to secure the commitment of future leaders and workforces?

Importantly, how do we retain talent to build a pipeline of qualified, engaged and committed people who will become the leaders of tomorrow?

Mark Puncher, Dad, CEO and a big fan of gin will help us explore these questions with a view to developing a clear brand promise. He is uniquely qualified to do this having spent much of the last 20 years with one hand in marketing, the other in talent attraction and engagement, and both feet in leadership. He has run marketing or employer branding operations in the APAC and the UK for organisations including Guardian News and Media, Hobsons (formerly DMGT Group) and Hanson Wade. Mark lives and breathes employer branding and culture shaping.

When he isn't doing that, his current hobbies include finger painting, 5am ballet and building dens. He also has strong beliefs about the importance of wine.

See Mark introduce what he does and why in a short video at [employerbrandingaustralia.com](http://employerbrandingaustralia.com)

12.15pm - Lunch

1.00pm - Perceptions of Local Government

As local government officers, we each have a view and understanding of what local government is and who the people in local government are. This is likely not a consistent view but has been shaped by our own experiences. Similarly, other tiers of government, suppliers to local government, businesses and our communities also hold their own views. Does it matter what these views are and does it matter if they are not grounded in what we consider to be the 'fact' of local government?

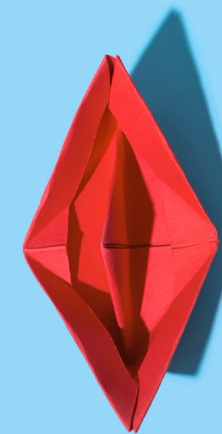
To explore this issue from the perspective of a firm that works with, for and sometimes 'against' local governments, Angela Szczepanski and Gerard Timbs from Gadens will outline what their dealings have taught them about perceptions of local government and whether they matter.



ANGELA SZCZEPANSKI

Angela is a Director in the Corporate Advisory Group with over 15 years' experience in employment and industrial relations law. Angela has recently gained extensive experience in public administration and white-collar crime matters. Her newly gained experience was acting on behalf of councillors and local government employees in relation to proceedings/investigations by the CCC.

Angela has represented local government employees who have been charged with offences under the Criminal Code (Qld) as well as breaches of the *Local Government Act 2009 (Qld)*. Angela has also represented a councillor in a litigation in the Queensland Industrial Relations Commission against an application made under the *Public Interest Disclosure Act 2010 (Qld)* and *Industrial Relations Act 2016 (Qld)*. Angela's unique experience in employment law as well as public administration and criminal law means that she can provide clients with a broad range of expertise across matters.







### GERARD TIMBS

Gerard Timbs is a highly experienced lawyer specialising in planning, development, compulsory acquisition, environment and local government law. Gerard advises on major projects, mixed use, master-planned, multi-unit, build for rent and heritage residential projects. He also provides advice on renewable energy projects, agricultural and tourism developments, compensation claims and local, state and federal government work.

Gerard's clients include developers, applicants, landowners, third party stakeholders and Local, State and Federal Government authorities. Gerard has been listed in the 2014 to 2022 editions of The Best Lawyers in Australia for Land Use and Zoning Law and Planning and Environmental Law. Since 2017 he has also been recognised in the Doyles Guide as a recommended lawyer in Planning and Development Law in Queensland. Gerard is a qualified (previously practising) town planner.

### 1.45pm - Perceptions versus reality; A CEO viewpoint

#### Emma Thomas, Troy Fraser and Tim Baker

This year the ever-popular CEO panel has been given the topic of perceptions versus reality. The three panellists are all relatively new to local government having had successful leadership careers in other sectors. In this panel, we will explore their perceptions of local government before taking their current roles and invite them to outline where their perceptions differed from, or concurred with, the reality they have experienced.



### EMMA THOMAS

Emma Thomas is the Chief Executive Officer of Sunshine Coast Council – one of the largest local governments in Queensland serving a population in excess of 340,000 residents and one of Australia's fastest growing regions. Sunshine Coast Council is pursuing a transformational agenda to strengthen the region's economy, improving the region's liveability, enabling community connectedness and inclusion and maintaining an outstanding natural environment and landscape.

Prior to joining Council, Emma held a range of chief executive and senior executive leadership roles with the Australian Capital Territory, South Australian and Queensland governments. She is a values-based leader with a passion for, and commitment to, sustainable regional economic development and fostering social inclusion, community diversity, connectivity and accessibility. These elements are an integral part of her focus and leadership as Sunshine Coast Council CEO.

As CEO, Emma is responsible for an organisation with a budget in excess of \$816 million, more than \$6 billion in assets, over 1,800 people and overseeing one of the most innovative policy, programme and infrastructure delivery agendas that seeks to position Council as a national leader in local government excellence and the Sunshine Coast as the most liveable and sustainable region in Australia.



### TROY FRASER

Troy Fraser studied Community Development at Curtin University which led to a career working within local and state government and not for profit industries.

Troy has returned to his hometown Doomadgee where he was raised. Previously Troy worked with the Doomadgee Aboriginal Council (prior to it becoming a local government body) in various capacities. He has had a long affiliation within the Gulf area and has built and retained many relationships and partnerships within these Communities.

Troy is the Chief Executive Officer of Doomadgee Aboriginal Shire Council, a role he has held since January 2021, following a four-year managerial role at the Aboriginal Development Board Trust. He also held positions including Senior Advisor (Ind) at the Department of National Parks, Recreation, Sport and Racing from 2014–2017 and an Advisor for the Department of Communities, Child Safety and Disability Services (Queensland) from 2010-2017.

Married with four children, Troy enjoys fishing, camping and all sports. He is very passionate about establishing opportunities for community members and building capacity and pathways.



### TIM BAKER

Tim has extensive experience leading both private and public sector organisations having held senior roles in both the financial services industry and in the public sector. Recently holding the position of Secretary at the Department of Natural Resources and Environment Tasmania (NRE Tas), Tim has a demonstrated track record of 'getting things done'. He successfully delivered Tasmania's first Trade Strategy, overseeing the opening up of National Parks and Reserves for tourism, the Strategic Salmon Industry Plan and the implementation of Tasmania's border entry conditions in response to the recent COVID-19 pandemic.

In his role as Secretary of NRE Tas, Tim held a number of statutory positions including the Director-General of Lands and the Director of National Parks and Wildlife. Tim also chaired the Tasmanian Institute of Agriculture Advisory Board and represented the State of Tasmania on many Boards and Committees, including Tasmanian Irrigation Pty Ltd and the Institute of Marine and Antarctic Studies. In addition to this, Tim was the State representative on the Agricultural Senior Officials Working Group and the Agricultural Ministers' and Environment Ministers' Forums. Importantly, in 2018 Tim successfully led a project resulting in the amendment of the Tasmanian Aboriginal Heritage Act, historically regarded as the most racist Act in Australia.

In February 2022, Tim commenced as the CEO of City of Gold Coast where he has communicated a clear mandate to maximise the value the organisation provides to the city's residents and ensuring the city is positioned to leverage its unique position as one of the most desirable locations in Australia to work, live and invest in.

### 3.00pm - Wrap up of the day

#### AGM

#### Beach versus Bush



THURSDAY 8 SEPTEMBER 2022

8.45am - Launch: Governance Advisory Service

## GOVERNANCE ADVISORY SERVICE

You heard it here first! The Governance Advisory Service officially launches today. Learn more about the service and how it can assist individual councils and the profession of local government.

9.00am - Designing smarter communities as self-organising, capital-creating ecosystems



### PROFESSOR KEVIN DESOUSA

Communities of all shapes and sizes continue to modernise themselves. The dominant discourse is one of technology determinism and is often misguided. Drawing on over ten years of work that has looked at how cities deploy information technologies and their consequences, Professor Desouza will argue that we need a new focus when it comes to modernising our communities. Communities need to be conceptualised as self-organising, capital-creating ecosystems (SOCCEs).

The new challenge for a community's leadership and how one might orchestrate innovation in the SOCCEs will be outlined. The role that information systems play in the SOCCEs will also be highlighted.

Kevin C. Desouza is Professor of Business, Technology and Strategy at Queensland University of Technology's QUT Business School. Desouza has written extensively on how we design, govern, and modernise cities. His recent publications have examined issues in cities ranging from fragility and resilience to their use of artificial intelligence systems and reimagining cities as capital creating engines. In 2018, he was named in the inaugural class of International City/County Management Association (ICMA) Research Fellows. He is currently co-leading an Australian Research Council funded project that is examining responsible urban innovation in local governments with partners in Spain, USA, Saudi Arabia, and Hong Kong.

He is a Non-resident Senior Fellow in the Governance Studies Programme at the Brookings Institution. Desouza has authored, co-authored, and/or edited nine books. He has published more than 150 articles in journals across a range of disciplines including information systems, information science, public administration, political science, technology management and urban affairs. His work has been featured in Sloan Management Review, Stanford Social Innovation Research, Harvard Business Review, Forbes, Businessweek, Wired, Governing, Slate.com, Wall Street Journal, BBC, USA Today, NPR, PBS, and Computerworld.

For more information, please visit: [www.kevindesouza.net](http://www.kevindesouza.net)

10.00am - Morning tea

10.30am - Concurrent Sessions

Lessons from COVID



### GARY STEVENSON

With extensive experience and facing many challenges across local government, Gary Stevenson is ideally placed to unpick the lessons from the COVID pandemic. Talking to councils across the state and considering different elements of their respective responses, Gary has developed a COVID-19 Handbook which seeks to preserve the learnings from the recent pandemic to ensure that we all benefit in future similar events and that we can learn from what has come before.

Gary will outline his findings and highlight some of the key features of his work.

Gary Stevenson, has 21 years' experience as a CEO, serving Isaac Regional Council, the City of Perth, Redland City Council, Rockhampton City Council and Corangamite Shire Council. With a robust and caring leadership style, Gary has a strong passion for grassroots local government service and ensuring the future of communities is sound and sustainable. As a result of this drive, Gary has contributed to local government in many ways outside his council roles. This has included as Director and President of LGMA, where he led the response to the amalgamation of councils and helped councils navigate the complex transition, as a regular presenter on the Executive Management Programme where he shares his advice with aspiring CEOs and as the brains behind the introduction of the Rural Management challenge (just to name a few).

Gary has experienced the full spectrum of leadership roles and possesses extensive knowledge in local government with a career spanning three states over 35 years, fulfilling roles from rural community councils through to large city councils.

Listed amongst his achievements is being awarded the Public Service Medal in the 2008 Queens Birthday Honours List for leadership in local government at local, regional and state levels. He has a Masters' of Business Administration, Company Directors Diploma - Australian Institute of Company Directors, post-graduate studies in Local Government and Engineering, and an undergraduate degree in Civil Engineering.



# BREAKING THE MOULD



## Leading a successful multi-generational workforce

We all have stories of working in a multi-generational workforce and its associated challenges. Whether we are baby boomers grappling with those pacey X's, working with flighty Y's or any combination - generalisations abound. As our organisational demographics shift, so do the required approaches. This session will explore some of the ways multi-generational workforces can be successful.

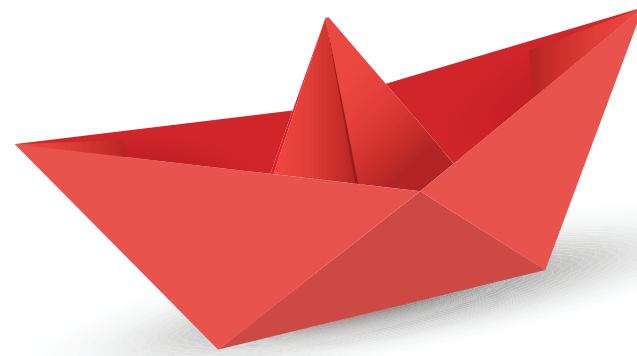


**CECIL BARNARD**

Escaping the glamour of the African Safari industry, Cecil started his town and regional planning career in South Africa. Emigrating to Australia, he first worked with Livingstone Shire Council, after amalgamations in 2008 with Rockhampton Regional Council in planning and development. Since then, he has applied his skills at Central Queensland University, Southern Downs Regional Council, and now proudly calls Western Downs Regional Council home, as the Communities Manager.

During his time in planning roles at Western Downs and prior to moving into his current role, Cecil led an award-winning Planning and Development office, turning the Western Downs into the renewable energy HQ of Australia with 23 solar farms (2.6GW) approved and more under assessment. The Planning office also supported the development of the Coopers Gap Wind Farm, with two other wind farms now under construction.

Cecil holds Bachelor of Town and Regional Planning, Post Graduate Diploma in Project Management and an MBA. Experiencing the difficulty regional and rural communities have in attracting a skilled workforce, he developed an interest in artificial intelligence and robotics as a way to support regional areas. He completed an Executive Program in Artificial Intelligence - Implications for Business Strategy through MIT, however, Cecil still loves working with real humans. He also speaks 4 languages; English, Afrikaans, Dutch and Tswana.



## Demographic and economic disruption

Making informed decisions has perhaps never been more challenging as we face numerous ongoing changes from the impacts of COVID-19. This presentation will provide insights about these demographic and economic changes, how they play out differently across regions and what councils can do to support this transition.



**ROB HALL**

Rob is driven by a desire to help shape communities for a better future. Trained as an economist, he has a unique fifteen-year background in economics, demographics, statistics and strategic planning with a focus on understanding how economic forces influence local government areas across Australia.

At .id, Rob leads the economic team to provide local government with high-quality analysis and information tools, including specialised consulting services and online information products such as economy.id.

## 11.15am - The local government workforce - a panel discussion

What are the trends which are affecting local government recruitment and retention and what do councils need to do to secure future workforces? Offering three different perspectives, the panellists will outline what they are seeing and experiencing when it comes to the local government workforce and capacity to attract talent. What do they think about when they hear the terms skills shortages, war for talent, flexible workplaces, future leadership needs, the new normal and all that other stuff papers, socials and staff are talking about at the moment?



**ALISON SMITH**

As CEO of LGAQ, Alison is responsible for leading a diverse team of professionals. The LGAQ has been advising, supporting and representing local councils since 1896, enabling them to improve their operations and strengthen relationships with their communities.

Between 2007 and 2020, Alison has worked with ASX-100 companies, heading their corporate affairs functions. Alison was Group Executive External Affairs at the Star Entertainment Group, and previously held media and corporate affairs roles at Rio Tinto's coal and uranium businesses in Australia, Africa and Canada.

Alison has worked in the public and private sectors in ICT, transport, energy, police and corrective services. She also spent 14 years as a journalist, working in newspapers, radio and television, before being a senior media advisor in the Queensland Government for two terms.

Alison's current external appointments include Chair of the Brisbane Festival board and Vice President of the Queensland Futures Institute Corporate Affairs Council.



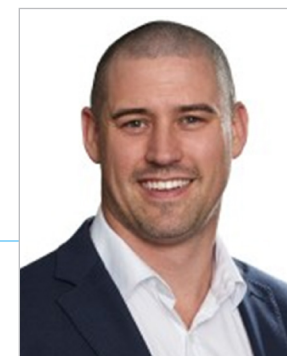
**JULIE BARR**

Working for McArthur for the last seven very enjoyable years, Julie recruits extensively at Executive level across the Queensland and Northern Territory Local Government sector. Julie brings with her over twenty-five years of national and international recruitment experience including working in the UK on large recruitment projects for Thames Water, the UK's largest water utility.

Over the last fifteen years Julie has refined her skills as an end-to-end executive recruitment specialist. Julie has led numerous executive search campaigns for Local Government in Queensland and the Northern Territory, including very difficult to fill CEO positions. Through her extensive national networks not only in Local Government, but more broadly in corporate and industry, Julie has been able to source highly qualified and experienced executive talent that are the 'right fit' in both ability and values.

Julie has placed CEOs with incredible pedigrees who have been looking for the right opportunity, attracted to the chance to work within Local Government, as the closest level of government to the community. It is this appreciation and understanding that allows Julie to identify the type of individual best suited to the organisation and the opportunities and challenges associated.

In addition to support from the team in Brisbane, Julie works closely with her colleagues around the country who have access and intimate knowledge of the talent pools in their jurisdictions. It is this access that sets McArthur apart from other recruitment firms.



**DANIEL FLETCHER**

General Manager Community and Liveability at Western Downs Regional Council, Daniel is a dynamic, engaging, and empathetic leader able to swiftly deliver outcomes and implement positive change. Leaving the role of CEO at Litchfield Council in the Northern Territory, Daniel and his young family have embraced the opportunity to be part of the dynamic community that is the Western Downs. Daniel is passionate about being driven by value and with his person-centric focus has created meaningful change while navigating sensitive and complex challenges in the business and political environments.

He is a graduate from the Australian Institute of Company Directors (GAICD), Griffith University (Bachelor Psychology and Bachelor Criminology and Criminal Justice) and brings hands-on experience across the public and private sector. He continues to dedicate time to study, currently completing his master's in public administration with the University Technology Sydney.



12.15pm – Lunch

1.00pm – The future of work – Implications for local government and regional renewal



### PROFESSOR SANTINA BERTONE

All organisations are experiencing a transformation in both their business environment and workforce trends. Local government in Australia is no exception. As the local government workforce ages, there is an opportunity and imperative to recruit new staff, including graduates, to gain new skills and innovative new capabilities. Becoming an employer of choice will be directly linked to local government's ability to provide a sense of social purpose and modern, technology enabled work environments that offer the flexible work patterns that employees now demand. Post-Covid this is more important than ever before.

With green technologies increasing and the imperative to meet Zero carbon emissions, together with increasing shifts towards the use of artificial intelligence and robotics, both the culture of local government workplaces and their business approach will need to change. Local government is ideally placed to help drive the changes in regional economies and societies to meet the social, technological, economic and environmental challenges. It is also best placed to support communities struggling with the effects of climate change and economic transformations towards renewable energies and new technologies. But it will require more investment in skills, recruitment, workplace learning and culture change to ensure that local government wins, and retains, its fair share of employee talent and capacity.

Prof Santina Bertone is Deputy Dean (Research) in the School of Business and Law and Academic Lead in the School of Graduate Research, Central Queensland University. Her research specialisation focusses on immigrants, women and workplace change. In this paper she will raise issues for local government around the workplace and structural changes facing this sector. She will also introduce the PhD (Industry) course which has been designed to upskill current professionals and managers to help them deal with transformational change and provide future analytical, research and leadership skills for all sectors of the economy.

Santina has a PhD in Industrial Relations (IR) from the University of Sydney, a Masters degree in IR from the University of Melbourne, a BA (honours from Monash University), other graduate qualifications and many years' experience in industrial relations, research, university leadership and teaching. She has successfully conducted or led 65 funded research projects, for organisations including the (then) Bureau of Immigration Research, the Australia Council for the Arts, Department of Transport and Regional Services, Department for Victorian Communities, Department of Education and Training, Committee for Economic Development (CEDA), FECCA and the Association of Non-English-speaking background women of Australia.

1.45pm – It's all about your perspective



### PAUL HOCKEY

Paul was born in 1963 and soon after he was diagnosed with cancer in his right arm, Paul lost his arm at three weeks of age. He grew up not only living with his disability but achieving unimaginable goals.

Paul has never considered himself disabled. He believes that not only can people with disabilities rise to the greatest heights and realise their dreams, they can also help their peers discover the power and freedom of participation in sport and recreational activities. He is also in a position to help the able-bodied better understand the disabled.

His life philosophy is simple and marked with every mountain summit he reaches, "never give up...never ever give up!".

Paul has a lifelong passion for Martial Arts. He became a Martial Arts Expert studying for 8 years, gaining three blackbelts and two styles of Martial Art. Paul is also fluent in Japanese. He was a Japanese tour guide for 12 years. Paul is now a motivational speaker and an author. His experience in attaining success by never ever giving up, regardless of your situation or circumstance, is evident.

His story will captivate, motivate and inspire all who are fortunate to hear his story.

2.45pm – Conference Close



# BREAKING THE MOULD





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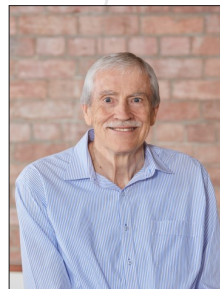
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Our experienced government law team are based in regional Queensland, and provide legal advice in a range of areas including:

- Local Government Advisory
- Native Title & Cultural Heritage
- Leasing & Property
- Land Tenure
- Planning & Environment Law
- Probity & Procurement
- Education & Training
- Industrial & Employment Law
- Local Laws & Enforcement
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**Mal Skipworth**  
Partner



**Martine Care**  
Partner



**Julian Bodenmann**  
Partner



**Julianna Cuda**  
Senior Associate



**Marina Dunstan**  
Associate




**Danielle Turner**  
HR Consultant

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✓ growing a diverse economy

✓ partnering with local government

✓ creating liveable communities

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# Plan, save and grow with us

Our team is here to help council leaders plan, save and grow for a comfortable retirement. Brighter super (formerly LGIAsuper) specialises in superannuation for Queensland local government employees.

Our team of superannuation specialists and financial advisers are here to help:



## Super Health Checks

Helps you find new ways to grow your super, at no additional cost.



## Limited advice

Single topic advice related to super, at no additional cost.



## Comprehensive financial advice

Fees will vary. Initial one-hour consultation is complimentary and obligation-free.



Appointments can be in-person, over the phone or video call. Ben Moles and his team can discuss the type of appointment that would suit you best.

right by your side

Contact Ben - 0476 833 204 - [ben.moles@brightersuper.com.au](mailto:ben.moles@brightersuper.com.au) - [brightersuper.com.au](http://brightersuper.com.au)

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# mead perry group



## OUR SERVICES

- Service level Management - **New**
- Environmental Management - **New**
- Carbon Emissions Profiling - **New**
- Financial sustainability
- Rating System Review
- Human Resource Management
- Governance
- Fleet management
- Internal audit
- Strategic Planning
- Operational support
- Rates, Creditors, Budgets, Financial Statements.

Local Government specialists delivering quality support, services and solutions, backed up by practical experience and academic qualifications.

We understand the Local Government Industry and its processes. We are an ISO 9001 quality certified, fully insured company.

Our services delivered by qualified and experienced consultants who know Local Government. All our work is peer reviewed to ensure our clients get the best support and advice.

Over 22 years, we have developed and systemised our services to be efficient and ensure we deliver consistency and value for money.

We are committed to the advancement and best practice in Local Government Organisations. We deliver outcomes that meet your needs and support your delivery of effective governance and operational performance to your Council and your community.

We guarantee you will receive the best value for money services available.



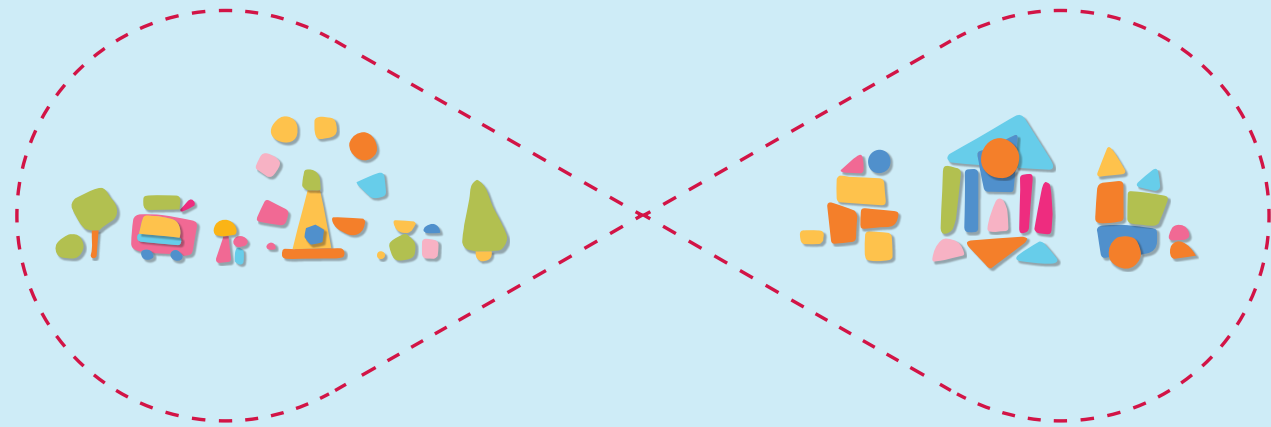
Call us on (07) 4615 4902 or visit our website to discuss ways in which we may be able to assist you.



# JLT PUBLIC SECTOR



For over 50 years we've been here with you, through the everyday to the unexpected. And that's just the start. Our passion, curiosity and client-first philosophy truly makes JLT who we are ... and we are here for you. Always.



Contact [memberserviceqld@jlt.com.au](mailto:memberserviceqld@jlt.com.au) or call 07 3000 5555

[www.jltpublicsector.com](http://www.jltpublicsector.com)

## WELCOME TO THE 2022 LGMA QUEENSLAND LOCAL GOVERNMENT CONFERENCE CORPORATE PARTNERS

Please take the time to visit the Networking Lounge as it showcases a diverse range of services and products.

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Mixed use and urban renewal issues	Government owned and social infrastructure	Water and waste infrastructure	Parks and recreational areas
Transportation	Health facilities	Energy and power networks	Technology
Prosecution and investigations	Integrity and compliance	Employment, industrial relations and WHS	Litigation and debt recovery

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- ✓ Proudly Queensland owned and operated for over 30 years with 24 partners and approximately 300 staff
- ✓ Widely recognised as a leader in technology in the legal sector
- ✓ Extensive experience supporting local councils across Queensland
- ✓ Experienced representing local government clients to manage priorities, minimise risk and to achieve government and community objectives





right by your side



## APV VALUERS AND ASSET MANAGEMENT

Level 18 / 344 Queen Street  
Brisbane QLD 4000  
Contact: David Edgerton (Director)  
T: 3221 3499  
E: David@apv.net  
W: www.apv.net

Have you recently discovered (due to AASB ED320) that many of the valuations delivered in recent years are not compliant with AASB13 because they were based on old, out-of-date approaches?

There are three key reasons why over 200 of Australia's local governments rely on APV for all their valuation and depreciation needs.

**Our internationally recognised technical expertise**  
We have 'actual fully qualified accounting experts' on staff including members of the AASB special project and the author of international and national guides for CPA Australia. Full compliance guaranteed.

**Flexible options to suit every council**  
APV understands the need for better ways to do valuations and over the past five years has provided options for council from traditional approaches right through to DIY software solutions and everything in between. Tailored solutions for every size of council.

**Quality Management and Customer Service**  
Numbers don't lie. Over the past 10 years our ISO:9001 customer feedback rates have always been around 9 out of 10 across all customer service criteria.

## BING TECHNOLOGIES PTY LTD

Suite 54, 26-32 Pirrama Road  
Pyrmont NSW 2009  
T: 1300 309 800  
W: www.bingmail.com.au

Bing | EasyPost Virtual Mailroom Solution

Bing's EasyPost Virtual Mailroom solution enables council staff to securely send outbound customer correspondence via Postal Mail, Email or SMS directly from their computer without leaving their desk, or remotely if working from home.

Councils are able to streamline communication, simplify workflows and generate significant savings by reducing the overall costs associated with processing of outbound communications.

Bing's EasyPost Mailroom is a simple pay-as-you-go service includes free software, support and training. There are no setup costs or contracts, only pay for what you send. Visit: bingmail.com.au

## BRIGHTER SUPER

Level 20, 333 Ann Street  
Brisbane QLD 4000  
T: 1800 444 396  
E: info@brightersuper.com.au

Welcome to The Brighter Super Group, brought to you by the coming together of LGIAsuper and Energy Super, and the acquisition of Suncorp's superannuation business (SPSL). The group manages around \$31 billion on behalf of approximately 260,000 members.

As always, our fund is big enough to matter, small enough to care, and still the same fund you know and trust. We remain 100% member owned and committed to achieving the best possible retirement outcomes for members.

For employees of local government, we will continue to be right by your side, helping you navigate the complexities of superannuation and to achieve the retirement you would like.

We are committed to lowering our group's costs. Combining the three brands into one will reduce our costs and improve efficiency. As a profit-for-member group, these cost savings can benefit all our members.

## CORRS CHAMBERS WESTGARTH

GPO Box 9925  
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W: www.corrs.com.au

Corrs Chambers Westgarth is Australia's leading independent law firm. We provide exceptional legal services across the full spectrum of matters, including major transactions, projects and significant disputes, offering strategic advice on our clients' most challenging issues.

Local government is, and always has been, a crucial area of specialisation for Corrs, and in particular our Brisbane office. As a pre-qualified supplier of legal services through the Local Buy panel, our priority is servicing the local governments in Queensland to support the delivery of strategic goals.

With extensive experience working with local governments for over 30 years, our team has a unique perspective and understanding of what local governments need. We are intimately familiar with local government structure, and appreciate that there are competing demands on local governments in a time of fragile economic growth and financial reserves.





## CQUNIVERSITY AUSTRALIA

Queensland Campuses:  
Brisbane, Bundaberg, Cairns, Emerald,  
Gladstone, Mackay, Rockhampton, Townsville  
T: Student enquiries: 13 27 86  
W: [www.cqu.edu.au](http://www.cqu.edu.au)

CQUniversity Australia boasts an impressive Queensland (and national) campus network, offering local government access to professional development, training, TAFE and higher education qualifications, with the choice of on campus, online or in the case of many traineeships, in the workplace. Our courses are designed alongside industry and employers and are designed to provide you and your staff with up-to-date, real-world knowledge and skills.

After more than half a century working with stakeholders in regional Australia, CQUniversity is now a renowned research institution in several key disciplines and the benchmark leader for how universities should engage and collaborate with communities and industry. The University's applied research focus is oriented towards impact and real outcomes, with the purpose of providing solutions to challenges and identifying new opportunities for advancement in our regions and beyond.

## DEPARTMENT OF STATE DEVELOPMENT, INFRASTRUCTURE, LOCAL GOVERNMENT AND PLANNING

W: [www.statedevelopment.qld.gov.au](http://www.statedevelopment.qld.gov.au)

We're working to shape Queensland's future by driving economic growth and enabling well-planned, inclusive and resilient local communities.

As Queensland's population and economy grows, it's more important than ever for our department to be future focused and bold in its leadership. Our department thinks ahead and acts now, securing responsible economic development and liveable communities.

## ENERGY QUEENSLAND

W: [www.energyq.com.au](http://www.energyq.com.au)

Ergon Energy Network and Energex are part of Energy Queensland, Australia's largest electricity distribution company, servicing 2.3 million customer connections from the Tweed River to Torres Strait and from Brisbane to Birdsville.

The distribution businesses are 100% owned by Queensland and are committed to delivering better outcomes for customers, employees and all Queenslanders as part of a vision to energise communities right across the state.

Ergon Energy Network and Energex have more than 207,000 km of electricity network.

Every day, crews connect customers to this network, and repair damage in Queensland's varied environment and climates to ensure reliability and safety.

It's a big job - last year crews inspected 423,000 assets, replaced 10,000 poles and 31,000 customer service wires and rectified 85,000 powerline clearance issues.

## GADENS

Level 11, 111 Eagle Street  
Brisbane QLD 4000  
T: 07 3231 1666  
E: [info.qld@gadens.com](mailto:info.qld@gadens.com)  
W: [www.gadens.com](http://www.gadens.com)

Gadens is a full-service commercial law firm and has been owned and operated in Queensland for more than 30 years. We have 24 partners and approximately 300 employees in our Brisbane office.

Gadens has been a long-standing and trusted service provider to government at all levels (local, state and federal). Our advice is far reaching and covers all statutory functions, procurement, planning and environment, property, contracting, governance, construction and infrastructure, administration law, employment and industrial relations, regulatory, litigation and debt recovery, commercial and corporate services.

A key area of specialised capability is in the area of Integrity - dealing with all aspects as required by law and recent legislative changes (CCC complaints, investigations across all areas, Governance, Risk, Compliance and anything related to anti-corruption practices and requirements).

We are long-term members of the Local Buy Legal Services Panel and the Queensland Whole of Government Legal Panel. We are proud of our culture where the principles of sustainability and sound corporate responsibility are embraced and lived by our people every day. We provide a personalised service for our clients (at competitive rates) with experienced partners taking a hands-on approach to every matter. We are enthusiastic supporters of local government through organisations such as LGMA Queensland and have a fast-growing local government practice.





## .id INFORMED DECISIONS

T: 03 9417 2205  
E: [info@id.com.au](mailto:info@id.com.au)  
W: [www.id.com.au](http://www.id.com.au)

.id's team of population experts combine an in-depth knowledge of people and places with online information tools to help councils and regional authorities decide when and where to deliver services and assets to meet the changing needs of their community.

.id's online suite of tools include profile.id (community demographic profile), atlas.id (spatial atlas), housing.id (housing needs and affordability), forecast.id (population forecast) and economy.id (economic profile including impact analysis) and views.id (community values, experiences and needs).

.id currently has over 320 local government clients across Australia and New Zealand, provides more than 600 interactive website tools and also offers comprehensive consulting services including housing market analysis, community resilience, transport accessibility, demand modelling, location analysis and planning, economic forecasting and strategic planning assistance.

## JLT PUBLIC SECTOR

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Contact: Jenny Dooley  
T: 07 3000 5519  
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W: [www.jltpublicsector.com](http://www.jltpublicsector.com)

JLT Public Sector is your trusted expert in the design and delivery of risk solutions for governments and communities.

Our solutions are built on deep-seated knowledge and expertise across protection, claims and risk management service areas and our clients are our number one priority. Always.

Our experience in the sector and in product innovation enable us to create risk solutions for stronger local, state and federal governments and for more resilient communities, now and into the future.

JLT Public Sector is a division of JLT Risk Solutions Pty Ltd (ABN 69 009 098 864, AFSL 226827) and a business of Marsh McLennan.

## KING & COMPANY SOLICITORS

Level 7, Quay Central, 95 North Quay  
Brisbane QLD 4000  
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T: 07 3243 0000  
E: [tim.fynes-clinton@kingandcompany.com.au](mailto:tim.fynes-clinton@kingandcompany.com.au)  
W: [www.kingandcompany.com.au](http://www.kingandcompany.com.au)

King & Company has been servicing the legal needs of Queensland councils for more than 130 years and is proud of this unique and long-term association.

Of equal importance is the value which King & Company places on its long-term relationship with LGMA Queensland and its members.

King & Company's personnel (19 qualified practitioners), knowledge and experience, enables it to provide the quality legal advice and support your Council requires.

King & Company - Effective. Practical. Proven.

## KPMG

L16/71 Eagle Street  
Brisbane QLD 4000  
T: 07 3233 3111  
E: [kspencer2@kpmg.com.au](mailto:kspencer2@kpmg.com.au)

Local government in Australia - from the capital cities to regional communities - are facing a period of significant disruption as they deal with a range of issues including population change, budget constraints, economic transition and rising demands and expectations on services.

It's clear that these shifts require new ways of thinking about the way services are delivered and how local government organisations need to respond. Understanding citizen and stakeholder expectations, using data in smarter ways, adopting digital technologies, driving efficiencies and developing the workforce will all help to foster more prosperous and resilient communities.

KPMG's dedicated local government teams understand the environment, culture, policies and pressures that local government leaders face. We also leverage KPMG's national and international networks of deep sector expertise to help leaders connect across all levels of government and the wider business community.





## LEADING ROLES

T: 07 3103 2815  
E: [careers@leadingroles.com.au](mailto:careers@leadingroles.com.au)  
W: [www.leadingroles.com.au](http://www.leadingroles.com.au)

Leading Roles is a local government specialist provider of recruitment and human resources advisory services. We have a shared purpose with Councils – making a difference in our communities through high performing people.

With the largest local government specialist recruitment team in Australia, Leading Roles offers the highest quality recruitment services, deep networks of executive, management, and professional candidates, and expertise in the leadership and operations of councils.

Since 2012, we have placed over 40 Chief Executive Officers and over 700 professional and infrastructure staff into local government roles across Australia.

We can assist councils with:

- Full-service executive and professional recruitment
- Infrastructure recruitment
- Temporary staff recruitment
- Specialist HR advisory services

Our highly experienced HR team can assist your council with a range of employment-related matters to enhance your team's performance, including performance plans, process development, reviews; performance reviews; position descriptions; and remuneration assessments and comparisons.

Meet our team at the conference to discuss your requirements or contact us on 07 3103 2815 or visit [www.leadingroles.com.au](http://www.leadingroles.com.au).



## LG HUB

Contact: David Chapman  
Level 6, 338 Pitt Street  
Sydney NSW 2000  
T: 02 8014 7665  
E: [david.chapman@taskexchange.net](mailto:david.chapman@taskexchange.net)  
W: [www.lghub.com.au](http://www.lghub.com.au)

### Business Papers on Mobile Devices and Much More

LG Hub is the next generation in content management and delivery for mobile devices. It can be deployed on iPads, Android and Windows tablets and is also available as a web app.

LG Hub is delivering real benefits to Councils including:

- Better management and control of content.
- Faster distribution of content to Councillors and Management.
- A better user experience for Councillors and Management
- Reduction in the cost of printing and distribution of content
- On Boarding and training to make it easy to implement

See why over 160 Councils in Australia and New Zealand have chosen LG Hub to organise and deliver Council Business Papers, Agendas and much more to mobile devices.



## LOCAL GOVERNMENT MUTUAL SERVICES (LGMS)

25 Evelyn Street  
Newstead Qld 4006  
Contact: Rachael Lindsay  
T: 1300 542 700  
E: [Rachael\\_lindsay@lgms.net.au](mailto:Rachael_lindsay@lgms.net.au)  
W: [lgms.net.au](http://lgms.net.au)

### RISK SPECIALISTS | UNRIVALLED VALUE | OWNED BY MEMBERS

Local Government Mutual Services (LGMS) was established by the Local Government Association of Queensland to provide Queensland's local governments with liability, property, and workers compensation covers for their insurable risks through the LGM Liability, LGM Assets and LGW Workcare mutual schemes.

LGMS is owned by – and exists solely to benefit – its members and it has provided coverage to member councils for more than 20 years. Through its collective strength, LGMS protects the interests of members by providing Queensland councils with the stability, reliability and longevity that lie at the heart of serving the community.

The commercial insurance market cannot match the value, services, benefits, and certainty of coverage offered by LGMS. The mutual schemes focus on the stability of costs and covers through a collective focus on risk, which provides resilience for member councils to external exposures faced by local government.

Members also benefit from the distribution of unallocated capital funds back into the schemes, with more than \$37 million returned to members so far to mitigate members risk exposures and reduce overall costs.

As the local government risk specialist, LGMS's unrivalled value exemplifies the importance of mutuality for the collective benefit of Queensland's local governments.



## LOCAL BUY

T: 1800 LB HELP (1800 779 027)  
E: [enquiry@localbuy.net.au](mailto:enquiry@localbuy.net.au)  
W: [www.localbuy.net.au](http://www.localbuy.net.au)

Established in 2001 by the Local Government Association of Queensland (LGAQ), our goal is to partner with the councils across Queensland as a gateway to connect council with your local suppliers across the diverse range of council procurement spend.

To deliver on the Local Buy commitment to be councils procurement partner, we are:

- Actively ensuring arrangements always have the most up to date and diverse range of local suppliers, with opportunities four times a year vs every 2-3 years.
- Active in technology platforms that are fully funded for council (Nex Gen Procurement Ecosystem) and free to suppliers.
- Active with our resources who are passionate about connecting buyers and suppliers to deliver on the range of procurement requirements that are needed by council to service a diverse range of communities.

Connect with us to talk about how you can utilise Local Buy as part of your procurement strategies and how we can connect to support your local suppliers.





## LOCAL GOVERNMENT ASSOCIATION OF QUEENSLAND

T: 1300 542 700  
E: ask@lgaq.asn.au

The Local Government Association of Queensland (LGAQ) is the peak body for local government in Queensland. We are a not-for-profit association setup solely to serve the state's 77 councils and their individual needs.

We have been advising, supporting and representing councils since 1896, aiding them to improve their operations and strengthen relationships with their communities.

LGAQ is 100% council-owned, offering a range of support services and solutions to all levels of council employees.

The LGAQ's Member Support and Engagement team will be at conference this year to showcase a number of the Association's products and services.

The LGAQ has over 100 products and services on offer to its members.

We provide cost-effective solutions to shared challenges and empower councils to adopt innovative approaches to the business of local government.

We look forward to seeing you at this year's LGMA conference and discussing how these products and services can be best used with your organisation.



## LOGO APPOINTMENTS

PO Box 1048  
Buddina QLD 4575  
T: 07 5477 5433  
E: qld@logoapp.com.au  
W: www.logoapp.com.au

Established in 1995, LO-GO Appointments offers a unique service specialising in the provision of recruitment services to Local Government throughout Queensland, New South Wales and Western Australia.

We are experienced in all aspects of end-to-end recruitment and offer a range of human resource solutions from contract technical and professional placements, permanent placements, executive staff selection and labour hire engagements.

LO-GO Appointments is experienced in sourcing and supplying Employees within the following Local Government fields: Corporate / Community Services; Communications; Engineering; Environmental; Finance; Human Resources; Local Laws; Management; Office & Administration; Science & Technology; Town Planning; Trades and Skilled Workers.

Our aim is to work collaboratively with our clients and to provide Councils with a tailored recruitment process that reflects a comprehensive understanding of the specific needs of Local Government Employment.

To find out how we might be able to assist you in your recruitment and staffing needs please visit the LO-GO Appointments stand.



## McARTHUR

Level 17, Brisbane Club Tower, 241 Adelaide Street  
Brisbane QLD 4000  
Contact: Harley Hammelmann  
T: 07 3211 9700  
E: Harley.hammelmann@mcArthur.com.au  
W: www.mcarthur.com.au

McArthur has been providing innovative recruitment and HR consulting solutions to Local Government for over 50 years and are recognised as the industry leader on a national basis.

We employ over 25 recruitment and HR professionals solely focused on the government and public sector, and the McArthur team represents the most insightful and experienced specialist resource in Australia.

Our recruitment expertise covers Permanent, Temporary and Contract solutions across all levels and disciplines. Through our HR Consulting arm, Talent Architects, we provide a wide range of expertise and insight across the broader HR landscape, including Organisational Design and Development, Talent Management, Remuneration Advice, Talent Engagement, Learning and Development, Succession Planning and Outplacement.



## McCULLOUGH ROBERTSON

Level 11, 66 Eagle Street  
Brisbane QLD 4000  
T: 07 3233 8928  
W: www.mccullough.com.au

McCullough Robertson was founded in Barcaldine in 1926 and has acted for Local Governments for almost 30 years. We are passionate about the work we do for Local Governments and the community, and we care about how our advice is delivered and implemented. We understand the essential roles Local Government plays across different industries, and State and Federal Governments in the context of serving their communities. McCullough Robertson's commitment to the industry is much more than sponsorship. It is demonstrated by:

- our dedicated Local Government industry group, consisting of a number of lawyers from across our full-service firm;
- our deep experience gained from working with many councils across Queensland;
- being a long-time supplier to, and supporter of Local Buy, and
- being a long-time supporter to key Local Government industry associations such as LGMA, and IPWEA.





## McINNES WILSON LAWYERS

23/345 Queen Street  
Brisbane QLD 4000  
T: 07 3231 0600

Offices: Brisbane, Maroochydore, Canberra,  
Melbourne, Sydney, Adelaide  
E: [mcw@mcw.com.au](mailto:mcw@mcw.com.au)  
W: [www.mcw.com.au](http://www.mcw.com.au)

For over 25 years, McInnes Wilson Lawyers has represented 27 local government clients. As a full-service national law firm, we understand the importance of relationships, investments and growth in regional areas, the economic benefits that can be derived from harnessing the region's natural attractions, resources and opportunities, and from celebrating unique and important events.

Our lawyers set defined goals and deadlines to give you control over how much time and money is spent on legal matters. We work with local government clients by offering a step-by-step breakdown of your legal process so you can understand your situation clearly when discussing the law.

Our dedication to the local government industry is proven by having:

- 18 Principals dedicated to government
- 11 key areas of expertise, including Administrative Law and Governance, Commercial, Real Estate and Projects, Construction and Infrastructure, Dispute Resolution and Courts, Employment and Industrial Relations, General Litigation and Debt Recovery, Native Title, Cultural Heritage and Indigenous Law, Planning and Environment, Regulatory/General Prosecutions and Water and Waste.
- Represented more than 30+ Queensland local governments in the 2021-22 financial year.



## MEAD PERRY GROUP

T: 07 4615 4902  
E: [mpg@meadperrygroup.com.au](mailto:mpg@meadperrygroup.com.au)  
W: [www.meadperrygroup.com.au](http://www.meadperrygroup.com.au)

Mead Perry Group has, since 2000, been providing a range of services across Australia to State and Local Governments, and other public sector organisations. We deliver services and solutions that enhance the performance of Local Government. We are here to respond to the growing number of complex issues being faced by Local Authorities.

- ✓ Our diverse team of Local Government specialists include former Council CEO's and finance, governance and human resource experts.
- ✓ Drawing on over 200 years of extensive Local Government experience and relevant undergraduate and postgraduate academic qualifications.
- ✓ We have been providing valuable support to our clients for 22 years.
- ✓ We are a Local Buy preferred supplier.
- ✓ We are ISO 9001 quality certified by Sci Qual International.
- ✓ Providing valuable support to our clients in a professional and timely manner.
- ✓ Professional services at a reasonable cost and with due regard to our client's specific requirements.
- ✓ Committed to quality, confidential, efficient and ongoing service.
- ✓ Our client base includes over 64 Local Authorities in Qld and NSW.
- ✓ We understand the Local Government Industry and its processes.
- ✓ We are committed to the advancement and best practice in Local Government Organisations.
- ✓ We deliver outcomes that meet your needs and support your delivery of effective governance and operational performance to your Council and your community.
- ✓ We have conducted over 700 projects in the last 22 years.



## NB EMPLOYMENT LAW

Savoir Faire, Level 1, 20 Park Road  
Milton 4064 Brisbane  
Sydney, Toowoomba, Hervey Bay, Cairns, Adelaide  
T: 07 3876 5111  
E: [service@nb-lawyers.com.au](mailto:service@nb-lawyers.com.au)  
W: [www.lawyersforemployers.com.au](http://www.lawyersforemployers.com.au)

NB Employment Law, part of NoBorders Law Group help businesses and employers manage their legal obligations to avoid headaches and achieve growth. NB Employment Law is prequalified by Local Buy and LGP and sit on the panel of several Councils across Queensland and New South Wales.

Our team of handpicked experts work with management and HR teams to provide specialist advice to Councils to mitigate risk and liability. Our track record demonstrates how we have helped Local Government by understanding their organisation and the statutory obligations they are bound by. We achieve our method through education, practical advice, and a solution focussed approach.

NB Employment Law provide specialist legal services and work to increase the capabilities of your leaders to manage their teams. We offer a free consultation to all employers and welcome any opportunity to have a discussion.



## OPEN OFFICE

T: 03 9738 2500  
E: [sales@openoffice.com.au](mailto:sales@openoffice.com.au)  
W: [www.openoffice.com.au](http://www.openoffice.com.au)

Open Office Holdings Pty Ltd is a wholly owned subsidiary of ReadyTech (ASX:RDY).

Open Office specialises in the development, supply and integration of workflow-based applications using .Net web-based technology.

Open Office has extensive practical experience in the provision, implementation and support of Enterprise Solutions to Local Government, with a Government only focus ensuring we continue to deliver the best in class solutions to a large number of Customers throughout all of Australia.

Open Office has been in business with Local Government for over 20 years. Our knowledge and understanding of Government processes and challenges ensures a future proof investment when choosing Open Office Enterprise Solutions.

By choosing Open Office, you get an AS/NZ ISO 9001:2015 accredited software company that has unparalleled extensive experience partnering with Local Government to deliver outstanding software applications that drive usability, functionality and business efficiency thereby making best use of limited resources.

All of these products are built on the core Open Office foundation software that allows Open Office to easily configure systems to meet specific business requirements. This equates to fast delivery of products with added flexibility to meet changing needs of the business - for example when business processes need to change in support of amended legislation.

Open Office offers Local Government a unique solution by putting Customers first and at the centre of their business. We provide a customer centric solution and with Open Office's Community Engagement Platform, Council can provide online services that are truly digitised and personalised, offering an unparalleled Customer Experience.

Open Office is the low risk choice for Local Government.





## PEAK SERVICES

25 Evelyn Street  
Newstead QLD 4006  
T: 07 3000 2148  
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Peak Services is uniquely placed as a commercial enterprise to focus on the needs of Queensland councils and their communities. We are wholly owned by the Local Government Association of Queensland (LGAQ) and operate as a profit-for-purpose enterprise, with all our profits boosting the LGAQ's work of advising, supporting and representing Queensland's councils.

Our purpose is to help local government achieve more and our people are at the forefront of everything we do for local government. Our people are your people. Your team. Our combined professional strengths and integrated capabilities are as diverse as the communities we support. We have people working in each and every Queensland council, that's why we understand the specific challenges faced by local government. Here's how we support Queensland local governments:

**Peak Legal and Workforce** - supporting the sector through servicing the LGAQ IR Helpdesk as well as providing expertise in employment law, human resources, and industrial relations.

**Peak Training (RTO: 30003)** - delivering a range of nationally recognised qualifications and non-accredited short courses, eLearning, elected member training and Harness safety training to meet our customer and participant's personal or professional objectives.

**Peak Recruitment** - providing executive search and selection across industry and job categories whether they be permanent appointments or interim and contract placements. Supporting the sector with organisation consulting, leadership coaching and talent acquisition advisory services.

**Peak 24/7** - SEQ based call centre answering your community's calls 24 hours a day, 7 days a week along with lone worker monitoring and record digitisation programs.

**Peak Consulting** - helping local government overcome the evolving challenges faced with procurement services, energy management, grant programs, as well as consulting services in project assurance, corporate governance, strategic community planning, and more.



## POSITIVE SALARY PACKAGING

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Positive Salary Packaging came to market in 2020 with the formation of Positive Group and AANT Salary Packaging. The goal of the two organisations was to bring a higher level of transparency and disclosure to the novated leasing market whilst providing a superior level of service than many of our competitors. Currently, Positive Salary Packaging has over 20 Council contracts across QLD, Victoria, SA and NT alongside State Government Agreements.

Having recently been accredited with LocalBuy, Positive Salary Packaging, via its QLD based office is ready to shake up the market by offering the full suite of packaging benefits, including remote area housing, LAFHA and relocation along with our novated leasing arrangements that are designed for regional communities and employers.

Our NAB Visa card allows employees to spend funds locally with independent service station operators and mechanics to ensure that local money is kept in the community and no surcharge is passed onto employees.

Our Brisbane based team have over 50 years of combined experience in servicing Councils in QLD alone, and are here to ensure that employees get the maximum benefit based on their circumstances and situation, to drive their income further.

Speak to our team today to ensure your workforce is taking advantage of the best option in novated leasing and salary packaging. Compare the options with your current provider to ensure that you have the best ability to attract and retain your workforce.



## PRESTON LAW

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With 18 qualified lawyers supported by 8 experienced paralegals, Preston Law is one of the largest law firms in regional Queensland. Since establishment in Cairns in 1992, we have earned a reputation for first-rate local government advisory services as well as for our expertise in native title, cultural heritage, and probity and procurement.

Preston Law's dedicated local government team has the experience to provide local governments with sound advice which is value for money and which balances the legal approach with an understanding of real-world practicalities across a spectrum of commercial and other issues.

Preston Law - Strong connections. Longstanding relationships. Positive outcomes.



## PwC

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It is our purpose at PwC to build trust in society and solve important problems, and in this way we are committed to working with all levels of government, businesses and the community for the benefit of all Queenslanders. We are a passionate and diverse community of solvers who come together in unexpected ways, with human-led, tech-powered ideas to build trust and deliver sustained outcomes.

From the Gold Coast to the Torres Strait and Winton, we have worked within regional communities on a broad range of projects spanning the health and public sectors, as well as energy, utilities, transport, mining, agribusiness, tourism, construction, financial services and others. Our team is committed to partnering with local government to tackle the pressing problems facing Queensland to strengthen the regions, support infrastructure and environmental sustainability and ensure technology better enables citizen engagement, asset management and decision making in Queensland councils.

No problem or project is too big or too small for the PwC team - it's the solution that counts and the opportunity to work collaboratively with communities throughout Queensland.





## QUTeX

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QUT Executive Education (QUTeX) has a rich engagement with industry and the public service, staying true to QUT's promise of the university for the real world.

QUTeX leverages and integrates expertise from across the university to co-create fit for purpose, high impact, short courses, open programs, and custom education solutions with local, national and international corporate and government organisations.

Our highly developed capabilities for customisation at QUTeX are achieved through bringing together resources from across the university to meet your specific needs. The resulting programs are leading edge, contextualised, and encompass global best practice.

We provide our clients with the ability to leverage QUT's deep and broad areas of 'real world' expertise and experience to design and deliver skills and capabilities that are fit-for-purpose today and into the future assisting our clients to meet their organisational objectives.

QUTeX professional development and corporate education is a re-imagining of the traditional professional development model and is based the concept of learn today, use tomorrow. We deliver the latest in content thinking, customised to your needs and context, and delivered to your team using the latest in adult learning methodologies.

## REDMAN SOLUTIONS

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Redman Solutions understands the many unique challenges facing today's local government. That's why they connect people, processes, and technology to enable councils to be more transparent, effective, and accountable. For almost two decades, they have been trusted by over 200 Local Government clients across Australia and New Zealand to transform the way they plan, meet, collaborate, and communicate with key stakeholders. Their technology solutions are designed to enhance the way you work, increase community engagement, optimise strategic planning, and improve meeting management.

Discover more at  
[www.redmansolutions.com.au/solutions](http://www.redmansolutions.com.au/solutions)

## SAFETYCIRCLE

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The SafetyCircle Program is an award-winning powerful workplace cultural change program that is designed using straight forward language and frameworks around the world. Working with many local governments in Australia, SafetyCircle builds a positive Work Health and Safety (WHS) culture in organisations by empowering each person to make choices inside the circle that are consistent with managing risks well.

We have found that the key outcome is people develop a positive attitude and take responsibility for their WHS; attitudes like: 'WHS is about me, so I'll speak up more and participate'; 'I'm willing to interrupt my own unsafe acts and those of my workmates'; 'WHS keeps me safe so I can enjoy my life and my family'; and so on. As a result of increased reporting, large and small WHS issues are routinely resolved, incident and injury events decrease and teams work better together to achieve their goals.

## SHEPHERD SERVICES PTY LTD

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### Innovating the Future of Road Management

Road assets and their management represent the single largest cost item for regional councils and pose challenges unique to rural and remote areas given the vast size of networks and limited resources.

Responding to these challenges SHEPHERD has combined its skill for out of the box thinking and industry collaboration to automate the collection of high priority safety defects by integrating artificial intelligence (AI) into its proven Road Asset Condition Assessment System (RACAS).

With RACAS AI road defects are automatically logged as you drive the road and works programs for sealed roads maintenance can be developed quickly and accurately.

Defect data outputs integrate easily with councils' road management and mapping systems as well as being displayed on the interactive RACAS Hub. Built on the Esri platform, the RACAS Hub displays councils' complex road management data simply with user-friendly tools to analyse and view the condition of the network or individual roads.

SHEPHERD are experts at combining 20 years hands-on engineering experience with leading edge technology to create simple yet powerful tools that enable councils to achieve best practice asset management, and RACAS AI is no exception.

Built by road managers for road managers, RACAS AI represents the future of sealed roads maintenance management for local government and will be officially launched next month.

Visit the SHEPHERD booth and be one of the first to test drive this exciting new road management technology.





## SHIRE NETWORKS

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Shire Networks is all about personalised service.

We have operated as an independent business focused on supporting small to medium local government for over 11 years. We have a diverse IT and Telecommunications background.

By focusing on technology from a business perspective we can help optimise your ICT budget.

We design systems to be robust, fault tolerant and with capacity for growth.

We can complement your local IT team or contact by mentoring them, combining our expertise with their local knowledge of your business.

Services include:

- Technical support.
- IT project planning and network design.
- VOIP Phone System implementation and management.
- Cloud based services.
- Sales of IT Hardware, Software and Consumables.
- Independent IT system reviews.
- Onsite installations as required.



## TAGGLE SYSTEMS

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Taggle is the leading provider of Smart Water Solutions in Australia with over 270,000 smart water meters and remote sensors operational today for over 50 Council and Utility Customers.

Data and analytics allow utilities to make decisions that enable them to provide a resilient water supply for a sustainable and healthy planet.

The Taggle Smart Water Ecosystem is open, interoperable and proven with over 10 years of domain expertise delivering devices, networks and software solutions tailored to Australia's unique conditions.

The data provided by Taggle's Ecosystem drives a whole range of important improvements including increased water security and sustainability, better customer experience, improved network efficiency and more robust revenues.



## TECHNOLOGYONE

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TechnologyOne (ASX: TNE) is Australia's largest enterprise software company and one of Australia's top 150 ASX-listed companies, with locations across six countries. We provide a global SaaS ERP solution that transforms business and makes life simple for our customers. Our deeply integrated enterprise SaaS solution is available on any device, anywhere and any time and is incredibly easy to use. Over 1,200 leading corporations, government agencies, councils, and universities are powered by our software.

For more than 35 years, we have been providing our customers enterprise software that evolves and adapts to new and emerging technologies, allowing them to focus on their business and not technology.



## TELSTRA

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The Internet of Things (IoT) offers unprecedented, data-driven insights across your business, giving you the power to better inform and automate your processes. Visibility like never before has the power to transform decision-making and optimise your business so you can respond, adapt and predict the changing needs of your customers and your business.

Unlock a future of lower overall costs, improved efficiency, better customer experiences, and opportunities to discover and grow revenue streams.

Telstra will work with you to make an IoT-powered future possible, today.







# LGMA QUEENSLAND CORPORATE PARTNERS

## PRINCIPAL PARTNER



## PLATINUM PARTNERS



right by your side



## EXECUTIVE PARTNERS



## CONFERENCE PARTNERS



Part of Energy Queensland



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A proud past. A bright future.

